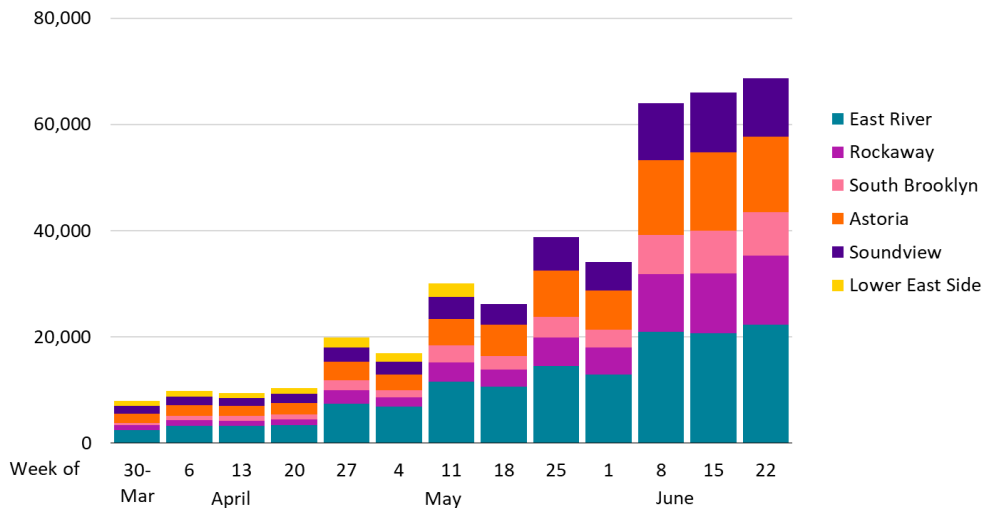


# NYC Ferry QUARTERLY UPDATE

4/1/20 - 6/30/20 | Q2



## Weekly Ridership



## BY ROUTE

4/1/20 – 6/30/20



### On-time Performance<sup>1</sup>

Route	Trips Arriving On-Time
Astoria	97.5%
East River	97.3%
Lower East Side	98.6%
Rockaway	90.0%
South Brooklyn	98.8%
Soundview	97.1%

### SYSTEMWIDE

96.1%



### Average Daily Ridership

Route	Weekday	Weekend
Astoria	849	1217
East River	1307	2297
Lower East Side <sup>3</sup>	183	207
Rockaway	610	908
South Brooklyn	384	754
Soundview	660	909

### SYSTEMWIDE

3,903

6,177



### Days and Weather

Weekdays	64	Average Daily High Temperature	69° F
Weekends & Holidays	27	Days of Precipitation	27
Total Days	91	Days of Low Visibility	6

## CUMULATIVE SINCE LAUNCH

5/1/2017 – 6/30/20

15.4 M

Riders

21

Landings

35

Vessels<sup>2</sup>

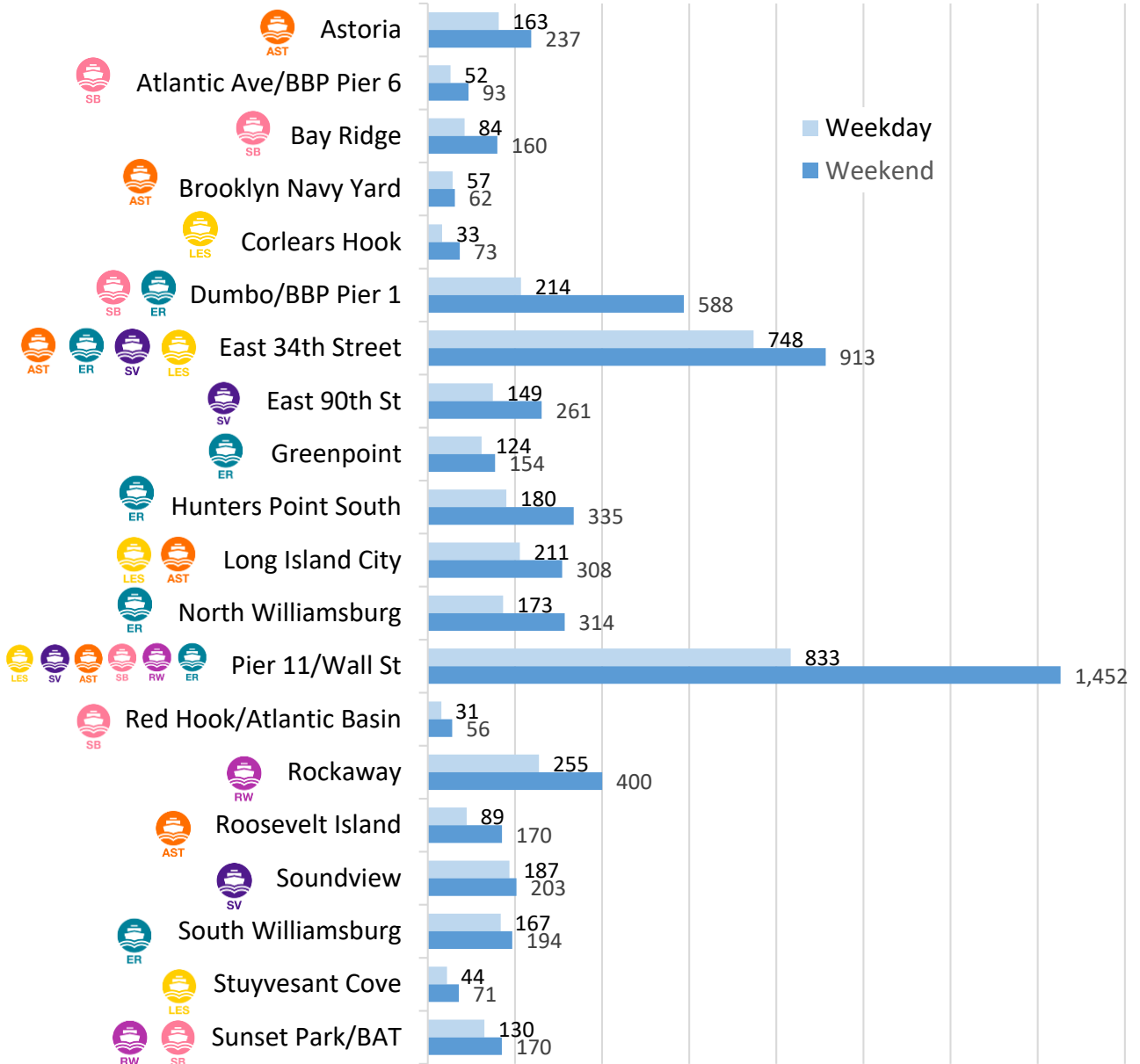
6

Routes





## Average Daily Ridership



### Highlights

COVID-19 continues to severely impact ridership and service; major cuts reduced service to about 50% of 2019 levels. In mid-May, service modifications were implemented to reduce costs and improve NYCF efficiency, including the reconfiguration of the LES, Soundview, and South Brooklyn routes and the closure of the Rockaway parking lot.

### Service Notes

The Rockaway and Bay Ridge landings were closed temporarily due to high winds in April and May. Some entrances to the E90th St landing were restricted due to police activity in June. Four new vessels arrived in the NY Harbor. Several schedule changes occurred during Q2 to gradually add more service as demand increases.

<sup>1</sup>On Time Performance is calculated as the percentage of stops made within the quarter that depart no more than 1 minute before and arrive no more than 5 minutes past their scheduled times. This report includes delays due to events outside of the control of NYC Ferry, such as vessel traffic, river closures/obstructions, extreme weather conditions, and other U.S. Coast Guard restrictions. When tracking devices are offline, the stops are excluded from the calculation. <sup>2</sup>Number of NYCF-branded vessels available for use. <sup>3</sup>The LES route was reconfigured on May 18, 2020.